

How you can reach us:

1. Send us an e-mail with a brief description of your question or problem:
help@quarteera.de
2. Depending on the topic of the request, one of our advisors will contact you as soon as possible so that a consultation appointment can be arranged if necessary.

In very urgent cases, it is possible to come during the first hour of our consultation hours. The current consultation times can be found on our homepage.



Social counseling



Counseling on asylum and residence

Please note: We can only guarantee a consultation with an appointment.

You do not have the possibility to write us an e-mail? Then give us a call on **+49 302 86 555 88**

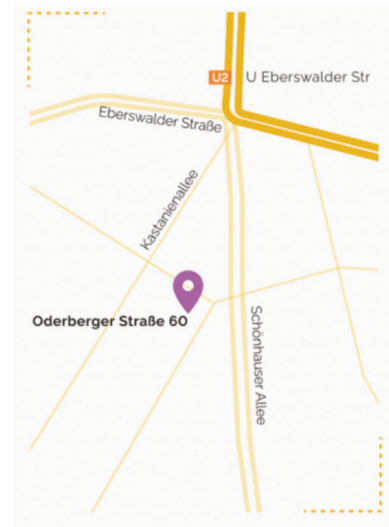
We provide counseling in Russian, English and German. Language mediation in other languages such as Ukrainian or Georgian can be organized under reservation.

All counselling services are free of charge and confidential.

Contact us

Quarteera e.V. Consultation Centre
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10435 Berlin

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Phone: +49 30 286 555 88
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Senatsverwaltung
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Vielfalt und Antidiskriminierung

BERLIN



Consultation Centre
for LGBTIQ* refugees
and migrants from Eastern Europe,
Central Asia and the Caucasus



- Consultation on asylum and residence
- Social Consultation
- Psychosocial Consultation



Psychosocial consultation

Are you under acute stress and have difficulty coping with everyday life? Are you new to Germany and need help finding your way around? Do you have questions about LGBTIQ*-specific topics such as coming out, sexual or gender identity? Are you experiencing discrimination due to your LGBTIQ* identity and migration or refugee status?

Arrange an initial psychosocial consultation with us at help@quarteera.de and we will try to help you or find other offers of help.



Consultation on asylum and residence

We provide information and advice on all questions relating to asylum and residence in Germany. We will inform you about your rights and obligations. Have you experienced LGBTIQ*-hostile violence or discrimination? We can help you with initial legal advice.

As part of an individual case consultation, you can discuss your legal situation and your questions with our advisors. We will help you with applications and can actively support you in communicating with the authorities.

Please have all relevant documents from official bodies (authorities, lawyers, etc.) to hand when seeking advice.

Social consultation

We can help you if you:

- have questions about social benefits, health issues, education, language courses and finding accommodation or work* in Germany;
- need support with applications and forms;
- need help communicating with German authorities (e.g. job center, social welfare office, immigration office, etc.).

Would you like to be accompanied and receive language support at official or other relevant appointments? We will try to find volunteer support for you!

* Please note that we cannot arrange housing or employment.

